

## Advanced Information

### Management science & operations

# Advances in Global Leadership

## Advances in Global Leadership, Volume 14

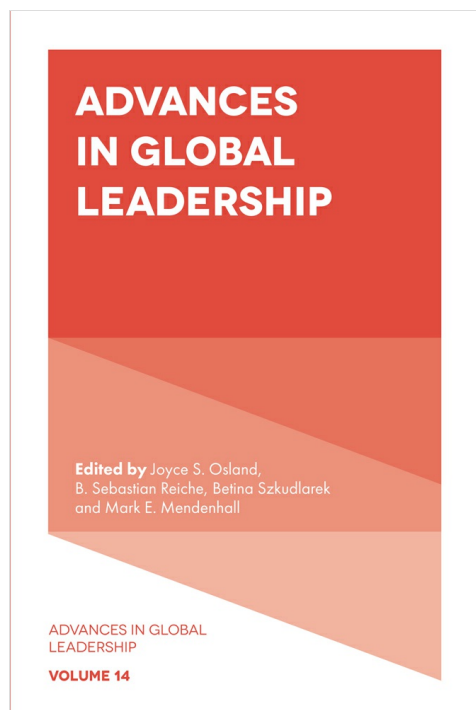
### Editors

Joyce S. Osland  
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B. Sebastian Reiche  
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Betina Szkudlarek  
University of Sydney, Australia

Mark E. Mendenhall  
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### Synopsis

*Advances in Global Leadership* collects insights from leading scholars and practitioners and fresh ideas from promising newcomers to the field. As in Volume 13, we begin by focusing on global leadership in relation to the Covid-19 pandemic. Volume 14 is introduced with a tour-de-force analysis by twenty authors on the cross-cultural differences reflected in nineteen national responses to the global crisis. The resulting overarching lessons offer useful guidance to leaders grappling with the pandemic and beyond.

This volume is organized as follows:

- Part 1 presents research papers, many of which advance the conceptualization and practice of global leadership effectiveness, the topic promoted in our Call for Papers. Other chapters report on novel research that opens up pathways for other global leadership scholars.
- The Practitioner's Corner in Part 2 features interviews with practitioners and scholar-practitioners whose work illustrates global leadership effectiveness, by modeling its practice, development, and teaching.
- Finally, the editors reflect upon the contributions made toward advancing our understanding of global leadership effectiveness and suggest future research directions.

Given its focus on important and timely global leadership topics, this book is a must-read for both scholars from wide-ranging disciplines and practitioners with a diverse set of global leadership roles. The *Advances in Global Leadership* series, with its finger firmly on the pulse of this exciting field, is an essential collection of global leadership knowledge and novel research approaches.

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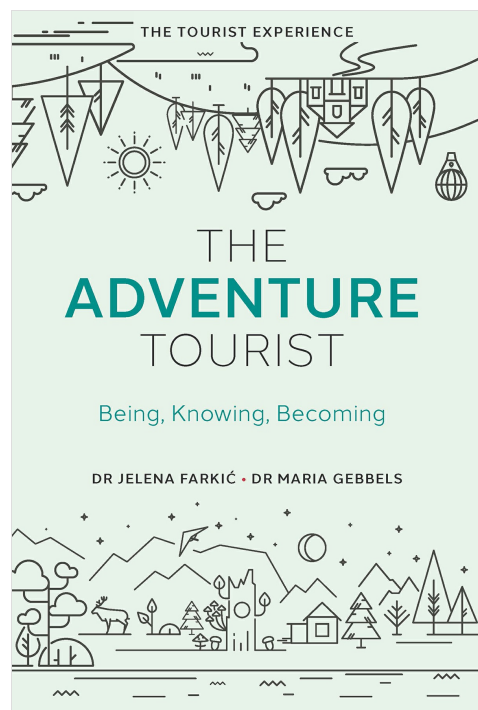
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## Advanced Information

### Tourism & hospitality



# *The Adventure Tourist: Being, Knowing, Becoming* The Tourist Experience

## Authors

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## Synopsis

*The Adventure Tourist: Being, Knowing, Becoming* brings together two broad areas of academic inquiry – adventure tourism and hospitality studies. In situating the adventure tourist within social, cultural, political, and geographic contexts, *The Adventure Tourist* considers the adventure experience and offers new ways in which this can be more deeply analysed and interpreted.

Focused on the personal tourist experience and what it means to seek adventure through tourism in an uncertain and troubled world, Farkić and Gebbels question the dynamic interactions in modern commodified adventure tourism practice. By questioning hospitality services through philosophical and sociological concepts, focus is maintained on the agency of the individual, bringing into discussion the senses, emotions, and desires of those who consume outdoor spaces globally.

*The Adventure Tourist* responds to the requirements of the outdoor adventure industry today and considers how engagement with theory can inform, challenge and support real-world scenarios in this sector.

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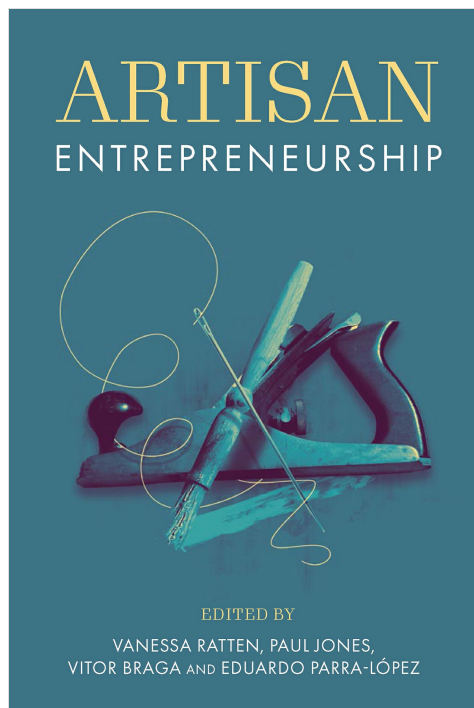
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## Advanced Information

### Strategy

# Artisan Entrepreneurship



### Editors

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Vitor Braga  
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### Synopsis

Increased interest in handicrafts has led to more people becoming artisans both as a hobby and a business activity, making Artisan Entrepreneurship a growing phenomenon. This has been particularly relevant during the COVID-19 crisis in which individuals and communities began engaging with more bespoke crafting at home. This book focuses on these practices from different perspectives including the art, cultural and social sectors, thereby highlighting the emerging new types of artisan activity that preserve cultural elements while incorporating emerging technologies like social media.

This volume analyses artisan entrepreneurship using different approaches including at an individual, group and societal point of view providing a better understanding about how these handicraft workers contribute to societal wellbeing and aid cultural heritage preservation for future generations. Each chapter of this book looks at these practices in a different way, enabling the practical and theoretical significance of artisan entrepreneurship to emerge and presenting a holistic understanding of artisan entrepreneurship in different contextual settings.

*Artisan Entrepreneurship* provides a unique way in which to understand an important type of enterprise that has been neglected but recently had a resurgence. This book provides a fundamental contribution to the field of artisan entrepreneurship.

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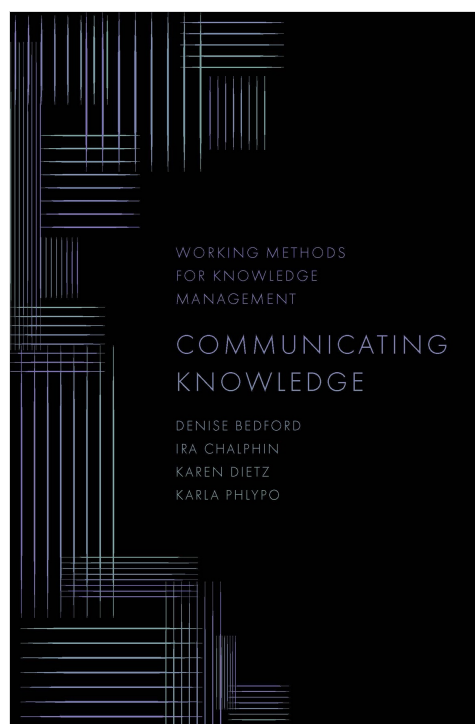
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## Advanced Information

### Information & knowledge management



# Communicating Knowledge

## Working Methods for Knowledge Management

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### Synopsis

The communication of knowledge is a core concept in the field of knowledge management and an essential new role and responsibility of business managers. Knowledge capital is the primary source of wealth and the key source of productivity in the knowledge economy. Stockpiling and storing knowledge diminishes its value. It is only through circulation that our knowledge capital realizes its business value.

*Communicating Knowledge* addresses essential management practices in the 21<sup>st</sup>-century knowledge economy. It speaks to the change that every organization is experiencing as they transition from an industrial to a knowledge organization. The COVID-19 pandemic has heightened an awareness of communications practices in the past year, with communication norms and behaviors being challenged at every level. How we communicate, when we communicate, with whom we communicate, and what we communicate is currently undergoing a global reform. Communication competencies are no longer desirable qualities in managers - they are essential.

This book is intended for business managers working at all levels, knowledge management practitioners and scholars, communications professionals, practitioners, and consultants.

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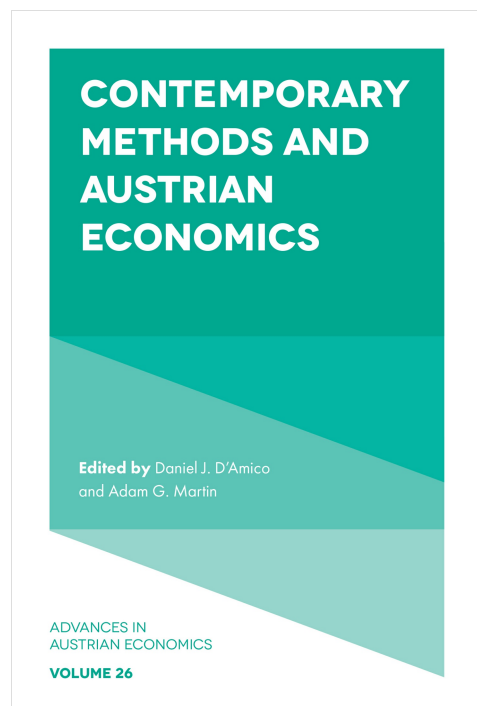
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## Advanced Information

### Economics



# Contemporary Methods and Austrian Economics

Advances in Austrian Economics, Volume 26

Editors

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### Synopsis

Austrian economics is known for extensive—and many economists would say excessive—ruminations on methodology. Attempting to steer a middle course between radical forms of historicism (there are no economic laws) and scientism (economic laws are as precise as physical laws), this approach often appears to diminish the importance of empirical testing and quantitative methods more generally. Since the Austrian revival of the 1970's, social scientists have developed a number of new theoretical and empirical approaches to studying the social world. Experimental and behavioral economics have exploded in popularity. Econometrics has arguably taken a more central role in the discipline than even formal economic theory. And, most prominently, econometricians have developed quasi-experimental techniques for examining real-world data as part of the “credibility revolution.”

This volume, *Contemporary Methods and Austrian Economics*, examines the relationship between Austrian economics and these new social scientific methods. Do Austrian critiques of the excessive ambitions of formal theory and empirical measurement still hold water (if they ever did)? Do the findings of these new approaches bolster or undermine distinctively Austrian theories? How should we update our views on the relationship between abstract economic theory and empirical investigations?

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## Advanced Information

### Health & social care



# *The Contributions of Health Care Management to Grand Health Care Challenges*

Advances in Health Care Management, Volume 20

## Editors

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The Ohio State University, USA

Ingrid M. Nembhard  
The University of Pennsylvania, USA

## Synopsis

The 20th volume of *Advances in Health Care Management* showcases how health care management research helps to further understand grand challenges in health care: what they are, why they exist, the consequences that they have, and what can be done to address them. Grand challenges are large, unresolved problems. "Grand health care challenges" include current events such as the COVID-19 pandemic, and ongoing challenges related to the quadruple aim of health care: improving the health of populations, reducing the cost of healthcare, improving patient care experiences, and improving the experience of working in health care. The book demonstrates that these challenges are amenable to organizational and managerial solutions, and therefore health care management research has many important lessons to contribute.

For this volume, *The Contributions of Health Care Management to Grand Health Care Challenges*, we define health care management as the planning, direction, and coordination of health services and the management of health care professionals. Included chapters consider five grand challenges facing the health care sector: (1) caring for vulnerable populations; (2) maintaining the health care workforce; (3) translating innovation into practice; (4) sustaining organizations; and (5) navigating pandemics. Each challenge is discussed in its own section and addressed by two chapters that offer different perspectives and approaches to the challenge. Across chapters a variety of methodologies are used including ethnographic case studies, survey data analysis, interviews, literature review, and informed commentary. Together, the chapters in this volume synthesize current information in the field, direct future research efforts, and generate actionable insights for managers and policymakers.

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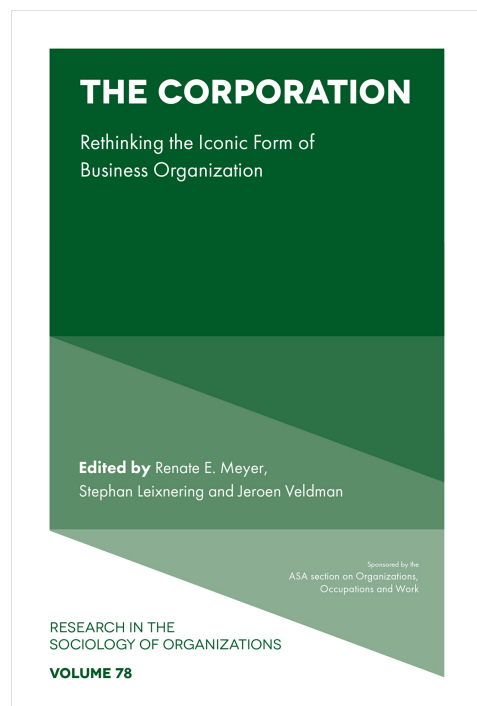
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## Advanced Information

### Sociology



# *The Corporation: Rethinking the Iconic Form of Business Organization*

Research in the Sociology of Organizations,  
Volume 78

Editors

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Stephan Leixnering  
Vienna University of Economics and Business, Austria

Jeroen Veldman  
Erasmus University Rotterdam, Netherlands

### Synopsis

For more than a century, the corporation has shaped our thinking of organizations. This deeply institutionalized form is still regarded as both the iconic business organization and the core structural unit of our economic order. Today, however, it stands at a crossroads. Economic, social, and environmental failures of the recent past as well as misconduct and scandals are widely associated with deficits of the corporate form and its governance.

*The Corporation* engages with current issues of the corporation as an institutionalized organizational form, approaching the concept from the backgrounds of organization theory, law, and economics, combining different theoretical views and empirical approaches. This volume addresses the corporation's entanglement with capitalism, examines a spectrum of constitutive features and purposes of the corporate form, offers historical perspectives on its emergence, and provides reflections on its future development.

Encouraging you to rethink the corporation, each contribution also adds to the conceptual development of the corporate form as the iconic business organization.

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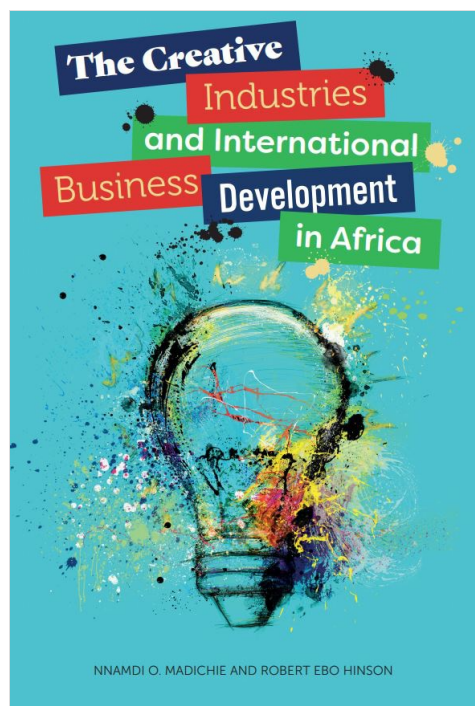
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## Advanced Information

### Strategy



# *The Creative Industries and International Business Development in Africa*

## Authors

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## Synopsis

The international business environment has undergone major turbulence in 2020 following the onset of lockdowns, travel restrictions and social distancing all prompted by Covid-19. These restrictions have limited the revenue generation capacity of both countries and businesses – large and small. While the winners have been mostly those sectors with a digital footprint such as streaming services and video-conferencing giants, the creative industries have felt a much harder blow.

Against this backdrop, *The Creative Industries and International Business Development in Africa* takes an unorthodox approach to showcasing the trends and challenges of the contemporary creative economy with a view to positioning the sector for a global audience.

Drawing upon the categorisations of the Creative Industries Federation, the book interrogates, and highlights, the challenges, and opportunities of the creative industries in Africa. This is with a view to aggregating how the sector has coped with a myriad of challenges even before the pandemic. Discussions across the chapters document the changing landscape of the sector, capturing insights from the global value chain to everything digital – from arts to publishing, fashion, film and music production and distribution. Further insights are discussed around recent events such as the take-off of the African Continental Free Trade Area (AfCFTA) and the exit of Britain from the EU – with the latter event reinvigorating the Commonwealth Agenda and renewed interest in Africa's creative industries.

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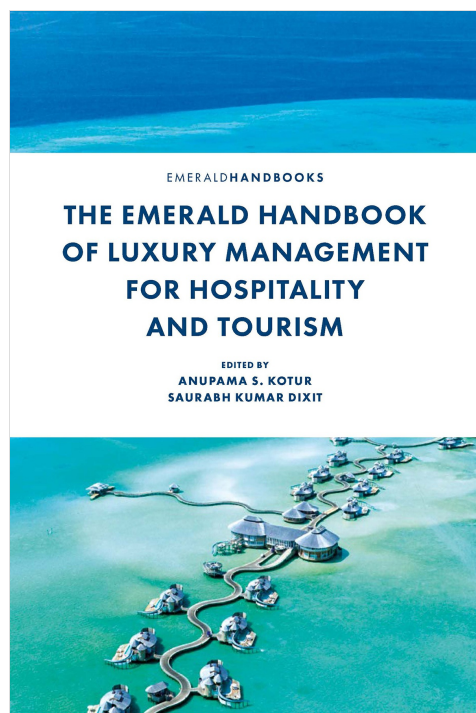
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## Advanced Information

### Tourism & hospitality



# *The Emerald Handbook of Luxury Management for Hospitality and Tourism*

## Editors

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Saurabh Kumar Dixit  
North-Eastern Hill University, India

## Synopsis

Luxury is an ever-evolving concept with various interpretations in the domain of hospitality and tourism. The understanding of luxury hospitality and travel has revolved around exclusive and authentic experiences, nuanced by finer things with a focus on value rather than price. The marketing of luxury products and services has become increasingly complex as these products and services are associated not only with an image of quality, performance, and authenticity but also with how extreme experiences and products fulfil the lifestyle constructs of consumers.

*The Emerald Handbook of Luxury Management for Hospitality and Tourism* brings together global philosophies, principles and practices in luxury tourism management from both supply and demand perspectives. Several global case studies are presented, further illustrating the changing paradigms of luxury travel market and consumers enabling insight into the upcoming global luxury travel market.

Encompassing the vibrant case studies and contemporary discussions on luxury hospitality and tourism developments during the post-pandemic era, this volume will serve as an essential resource for students, researchers, and industry practitioners of hospitality, tourism, management, and marketing consumer behavior, and consumer studies.

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## Advanced Information

Management science & operations

# Emotions and Negativity

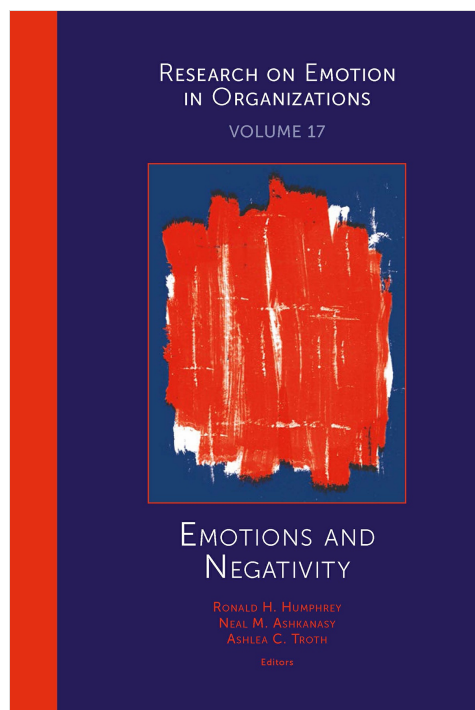
Research on Emotion in Organizations, Volume 17

Editors

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Lancaster University Management School, UK

Neal M. Ashkanasy  
The University of Queensland, Australia

Ashlea C. Troth  
Griffith University, Australia



## Synopsis

The focus of Volume 17 of *Research on Emotion in Organizations* is on how negative emotions at work can be intense due to a myriad of reasons including feelings of failure, rejection, job insecurity, stressful work demands and poor coping strategies.

The chapters in this book address some of the more frequent and vexing problems and resulting negative emotions that can occur at work. Many of these chapters explore relatively under-researched topics, and thus the potential for their future impact on research is enormous. Many of these topics are under-researched despite the emotions they address having a major impact on people's lives.

With an emphasis on negative emotions, coping strategies, emotional regulation, emotional labor, management and leadership, chapter authors detail a wide-ranging set of means to ameliorate negative emotions in organizational settings. These solutions, based on state-of-the-art research, will be of immense help to workers and leaders as they face the challenges of the modern workplace. In addition, they should help guide human resource management training and development programs.

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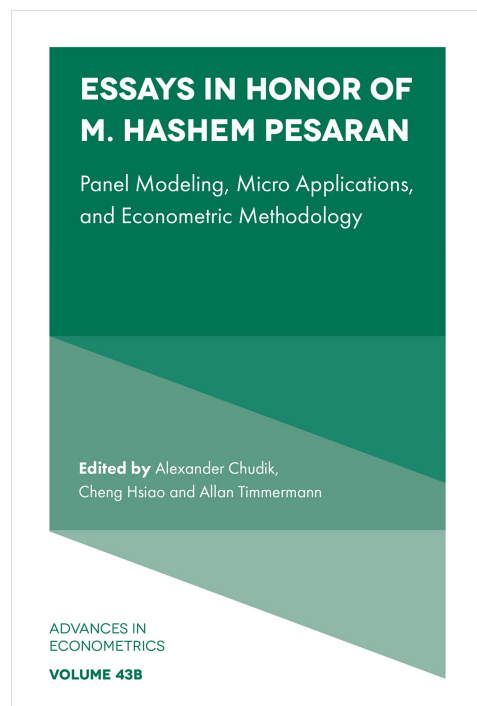
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## Advanced Information

### Economics



# *Essays in Honor of M. Hashem Pesaran: Panel Modeling, Micro Applications, and Econometric Methodology*

Advances in Econometrics, Volume V43, Part B

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Allan Timmermann  
University of California, USA

### Synopsis

The collection of chapters in Volume 43 Part B of *Advances in Econometrics* serves as a tribute to Professor M. Hashem Pesaran. Hashem is one of the most innovative, influential, and productive econometricians of his generation, with over 200 papers published in leading scientific journals to his credit along with highly influential books on both theoretical and applied topics, significantly pushing forward the frontiers of knowledge in econometrics and economics. Thanks to his profound and pioneering work on theoretical and empirical questions, the economics profession has gained a much better understanding of both the power and limitations of econometric analysis.

Reflecting the diversity of Hashem's many contributions, this volume includes chapters on a wide variety of topics, including panel modelling, micro applications, and econometric methodology. The long list of topics includes studies analysing multiple treatment effects in panels, heterogeneity and aggregation, an exploration of the Orthogonal to Backwards Means (OBM) estimator, and an examination of potential reasons for anaemic productivity growth in Italy using recent dynamic heterogeneous panel data methods developed by Hashem Pesaran and his co-authors.

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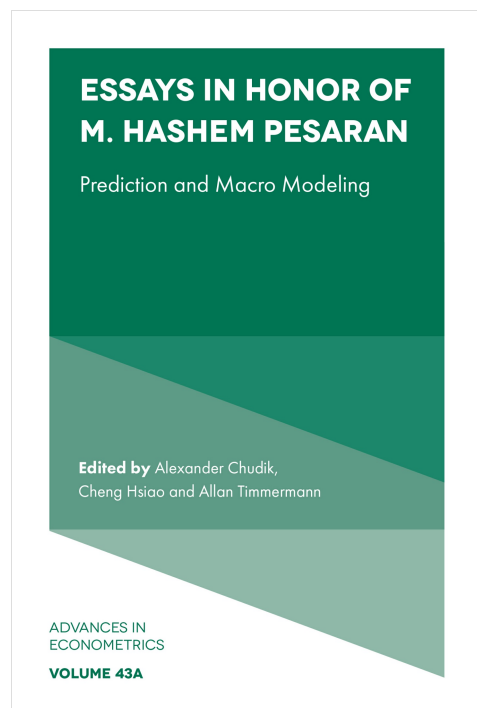
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## Advanced Information

### Economics



# Essays in Honor of M. Hashem Pesaran: Prediction and Macro Modeling

Advances in Econometrics, Volume V43, Part A

### Editors

Alexander Chudik  
Federal Reserve Bank of Dallas, USA

Cheng Hsiao  
University of Southern California, USA

Allan Timmermann  
University of California, USA

### Synopsis

The collection in Volume 43 Part A of *Advances in Econometrics* serves as a tribute to Professor M. Hashem Pesaran. Hashem is one of the most innovative, influential, and productive econometricians of his generation, with over 200 papers published in leading scientific journals to his credit along with highly influential books on both theoretical and applied topics, significantly pushing forward the frontiers of knowledge in econometrics and economics. Thanks to his profound and pioneering work on theoretical and empirical questions, the economics profession has gained a much better understanding of both the power and limitations of econometric analysis.

Consistent with Hashem's contributions, this volume comprises of chapters on a variety of topics covering prediction and macroeconomic modelling. The list of topics includes studies on Bayesian Quantile regression methods, forecasting implications from the economic impact of global warming, assessment of DSGE models, and parameter estimation in the presence of multiple breaks.

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## Advanced Information

### Sociology

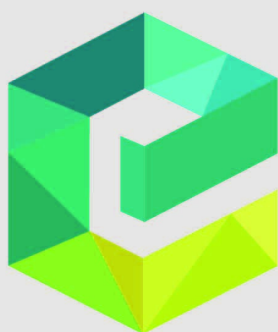
# Gender Equity in UK Sport Leadership and Governance

## Emerald Studies in Sport and Gender

### Editors

Philippa Velija  
Psychology and Education at Solent University, UK

Lucy Piggott  
The Norwegian University of Science and Technology, Norway



### Synopsis

*Gender Equity in UK Sport Leadership and Governance* goes beyond the headlines to provide critical and timely analyses of current strategy, policy, structure, and practice relating to gender equity in the leadership and governance of sport in the UK. It brings together the expertise and empirical insights from the work of scholars who are researching in this field.

Providing theoretical and historical insights, the first part of this edited collection includes chapters on intersectionality and the history of women in sport leadership and governance. The chapters in the second part explore gender equity in the UK home nations, analysing policy and practice within each home country, while problematising the complexity of a dual approach that includes devolved nation policies and UK policies. The final element draws together chapters that explore organisational practices and the gender pay gap and makes visible the everyday experiences of women working in the sector.

For those working in sport and researching gender equity, this collection provides evidence-based suggestions on ways we can evidence and create change within the sector through future research and applied practice.

Hardback ISBN: 9781800432079  
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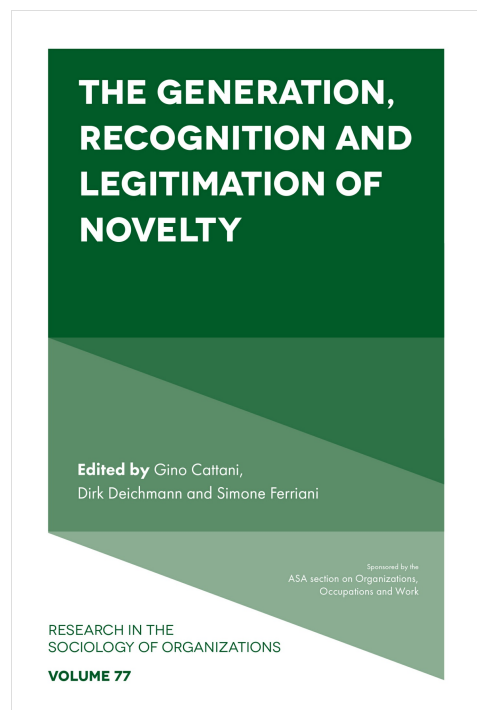
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## Advanced Information

### Sociology



# *The Generation, Recognition and Legitimation of Novelty*

Research in the Sociology of Organizations,  
Volume 77

#### Editors

Gino Cattani  
New York University, USA

Dirk Deichmann  
Erasmus University, Netherlands

Simone Ferriani  
University of Bologna, Italy

### Synopsis

This volume brings together researchers from a diverse array of academic disciplines – including sociology, organization theory, strategy and psychology – to address the question of what organizations can do to better recognize novel ideas and support their proponents in implementing those ideas.

The contributors draw from different theoretical perspectives and empirical papers use both qualitative and/or quantitative methods in their analysis. All contributions speak to a common set of phenomena at the intersection of creativity, innovation, and social evaluation in a variety of cultural fields. In the first section of the volume – searching for novelty – the papers discuss different conceptualizations of novelty and examine the conditions that foster the creation of new ideas or product offerings. In the second section of the volume – seeing novelty – the papers discuss how novelty is evaluated and recognized both within and outside organizations. Papers in the third and final section – sustaining novelty – explore how these evaluations affect the support that novelty receives in its journey to gain legitimacy.

Setting an agenda for a more holistic theory on the emergence, evaluation, and legitimation of novelty, this volume showcases how novelty generation, recognition, and legitimation correspond to distinct phases of the journey of novelty, from the moment it makes its appearance in the world to the moment it takes root and propagates.

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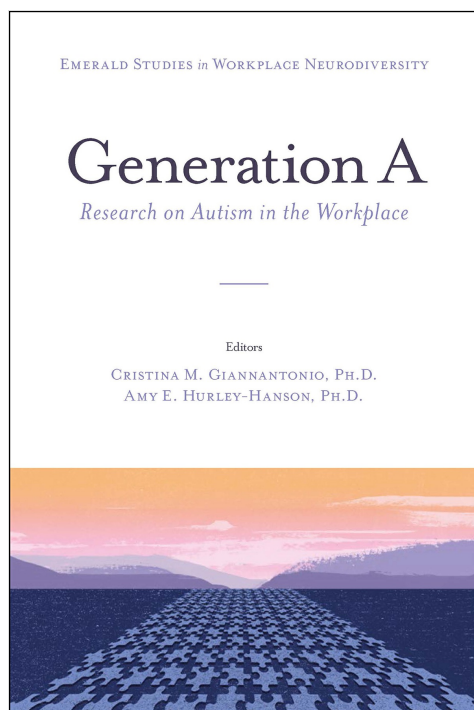
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## Advanced Information

### HR & organizational behaviour



# Generation A: Research on Autism in the Workplace

## Emerald Studies in Workplace Neurodiversity

### Editors

Cristina M. Giannantonio  
Chapman University, USA

Amy E. Hurley-Hanson  
Chapman University, USA

### Synopsis

Generation A is the half-million individuals with Autism Spectrum Disorder (ASD) who will reach adulthood in the next decade and be ready to enter the workforce.

*Generation A: Research on Autism in the Workplace* is the first volume in the Emerald Studies in Workplace Neurodiversity Series. The book brings together scholars, practitioners, and educators to share their research on Autism in the workplace with a particular emphasis on Generation A. This book explores ways that researchers can help facilitate finding and maintaining employment for individuals with ASD by focusing on the transition, work, and career experiences of Generation A.

This volume offers researchers, educators, and practitioners several avenues for smoothing the transition from educational settings into the workplace for a generational cohort who are poised to enter the labor market, eager to work, and wish to achieve positive work and life outcomes. This book provides several contributions to both the disability literature and research on neurodiversity in the workplace, has the potential to reduce the stigma associated with ASD, change image norms surrounding ASD, and facilitate integrating individuals with ASD into the workforce.

This book will be a valuable resource for individuals with ASD, organizations interested in obtaining the benefits of hiring people with ASD, and advocacy groups supporting the transition and employment needs of individuals with ASD.

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## Advanced Information

### Economics



# Globalization, Political Economy, Business and Society in Pandemic Times

International Business & Management, Volume 36

Series Editor

Pervaz Ghauri  
University of Birmingham, UK

Editors

Tony Fang  
Stockholm University, Sweden

John Hassler  
Stockholm University, Sweden

### Synopsis

*Globalization, Political Economy, Business and Society in Pandemic Times* is a product of the 5th Emerging Markets Inspiration Conference (EMIC) at Stockholm University during May 14-15, 2020. The purpose of the book is to arrive at a holistic understanding of the impact of the COVID-19 pandemic on politics, economies, business, and society in a globalized world.

The scientific community acted swiftly to study COVID-19 and its various possible societal correlations. This edited collection contributes to the growing literature on COVID-19 through a multidisciplinary approach by addressing both macro and micro issues from both local and global angles in both critical and self-critical tones.

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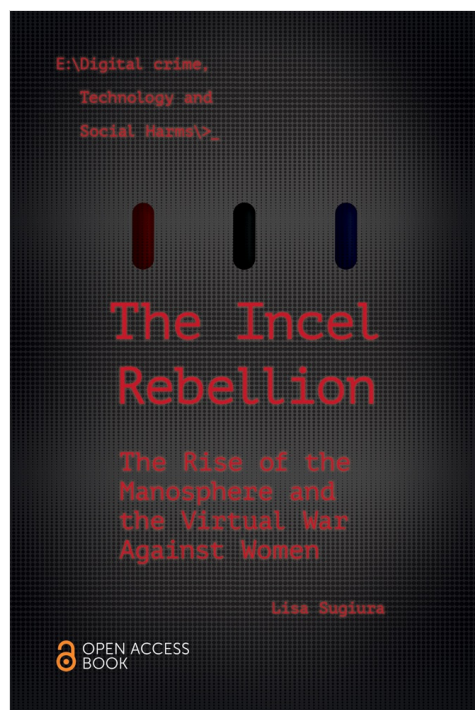
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Sociology



# *The Incel Rebellion: The Rise of the Manosphere and the Virtual War Against Women*

Emerald Studies In Digital Crime, Technology and Social Harms

Author

Lisa Sugiura  
University of Portsmouth, UK

## Synopsis

The ebook edition of this title is Open Access, thanks to Knowledge Unlatched funding, and freely available to read online.

Emerging alongside the progression of women's rights in the twenty-first century is the development of the men's rights movement, parts of which have culminated into the contemporary 'manosphere.' Consisting of online communities that ascribe to misogynistic ideologies, which objectify, disparage, and dehumanise women, the manosphere also houses those who identify as involuntary celibate (incel).

Drawing on ethnographic research and interviews, this book provides an original and timely insight into the development of the manosphere, how and why people join and self-identify as incel, the extent to which the influence and philosophy of incel and the incelsphere draws on and is penetrating mainstream culture and political discourse, and its harmful impact.

*The Incel Rebellion* is essential reading for a broad range of practitioners and scholars across criminology, sociology, terrorism studies, gender, media and cultural studies, and politics, as well as expanding the field of cybercrime research and beyond.

Paperback ISBN: 9781839822575  
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ePDF price: **Free**  
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Audience: Professional and scholarly  
Page count: 200  
BIC code: JHB, JKV, JFFK  
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THEMA code: JKV, JHB, JBCT1

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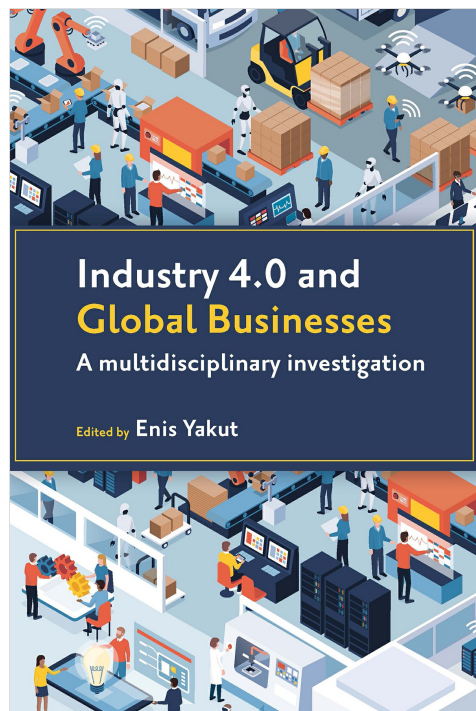
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## Advanced Information

### Strategy



# Industry 4.0 and Global Businesses: A Multidisciplinary Investigation

Editor

Enis Yakut  
Manisa Celal Bayar University, Turkey

### Synopsis

Industry 4.0 has transformed how businesses work. It has revolutionized conventional production processes in an innovative way, enabling greater levels of efficiency across business functions as well as facilitating a more accurate and precise decision-making process. It has changed how businesses approach, understand, and use Internet and Big Data. Previously seen as a means of communication, internet today is the very heart of Industry 4.0 as it has become the ultimate conduit to businesses creating value and leveraging competitive advantage.

Industry 4.0 is already hitting the headlines on a global scale by introducing new possibilities and prospects across a variety of disciplines. However, it is not a unidimensional phenomenon. Quite the contrary, a holistic approach is essential to fully comprehend its individual, societal, and environmental repercussions which the previous three industrial revolutions failed to neither pay attention to nor to resolve. *Industry 4.0 and Global Businesses: A Multidisciplinary Investigation* provides a multidisciplinary perspective on the transformative effects of Industry 4.0 by aggregating original theoretical, conceptual, and empirical research.

This book highlights topics ranging from international trade, b2b marketing, supply chain management, blockchain systems, big data analytics, sustainability, individuals with disabilities to smart factories, and it aims to guide researchers, practitioners as well as students.

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THEMA code: KJK, KJE, KJD

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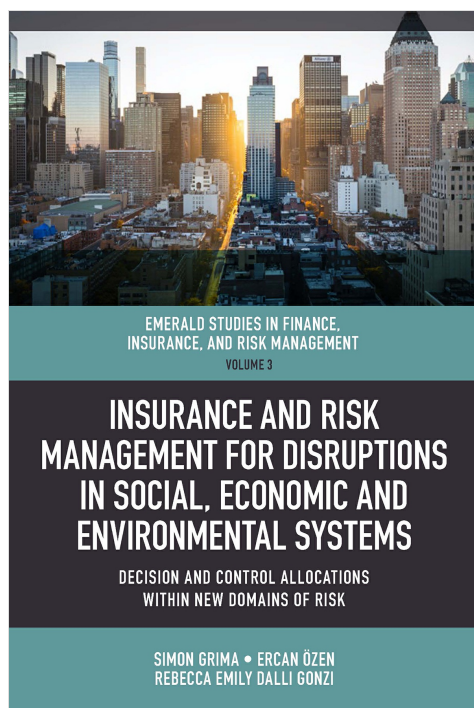
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## Advanced Information

### Management science & operations



# *Insurance and Risk Management for Disruptions in Social, Economic and Environmental Systems: Decision and Control Allocations within New Domains of Risk*

Emerald Studies in Finance, Insurance, and Risk Management, Volume 3

Editors

Simon Grima  
University of Malta, Malta

Ercan Özen  
University of Uşak, Turkey

Rebecca Emily Dalli Gonzi  
University of Malta, Malta

### Synopsis

Challenges destabilize the norm and create distresses and disruptions in, for example, the culture, the technology, regulations, the environmental, etc. that influence the pace of finance and economic activities. This book is a collection of 13 chapters and studies about Insurance and Risk management in response to disruptions caused by social, economic, and environmental challenges to try and stabilize the economy in an effort to ensure sustainability.

*Insurance and Risk Management for Disruptions in Social, Economic and Environmental Systems* brings together studies from scholars, researchers and professionals with different disciplinary backgrounds to highlight discuss and exchange ideas on these challenges, which may seem a danger, but offer prospects for economic and business development.

Books in the *Emerald Studies In Finance, Insurance, And Risk Management* series collect quantitative and qualitative studies in areas relating to finance, insurance, and risk management. Subjects of interest may include banking, accounting, auditing, compliance, sustainability, behaviour, management, and business economics.

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ePDF ISBN: 9781801171397

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Language: English

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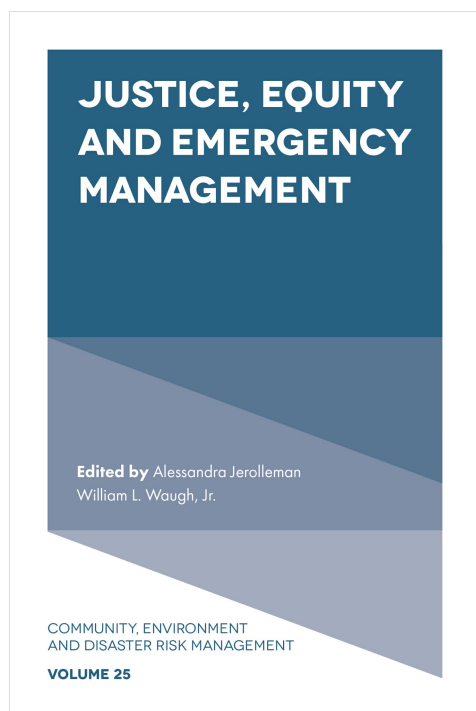
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## Advanced Information

Public policy & environmental  
management



# *Justice, Equity and Emergency Management*

Community, Environment and Disaster Risk Management, Volume 25

Editors

Alessandra Jerolleman  
Jacksonville State University, USA

William L. Waugh, Jr.  
Georgia State University, USA

## Synopsis

The *Community, Environment and Disaster Risk Management* series deals with a wide range of issues relating to global environmental hazards, natural and man-made disasters, and approaches to disaster risk reduction. As people and communities are the first and the most important responders to disasters and environment-related problems, this series aims to analyse critical field-based mechanisms which link community, policy, and governance systems.

*Justice, Equity and Emergency Management* takes the principles proposed in *Disaster Recovery Through the Lens of Justice* and applies a justice and equity lens across all phases of emergency management, focusing on key topics such as hazard mitigation, emerging technologies, long-term recovery, and others. The authors in this volume interrogate the applicability of the principles to technological innovation, indigenous peoples, persons with access and functional needs, agricultural disasters, and several other contexts. It is our hope that this effort will lead us closer to truly operationalizing and applying these principles in a way that leads to systemic change and better outcomes.

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BIC code: RNF, RNR, RNT

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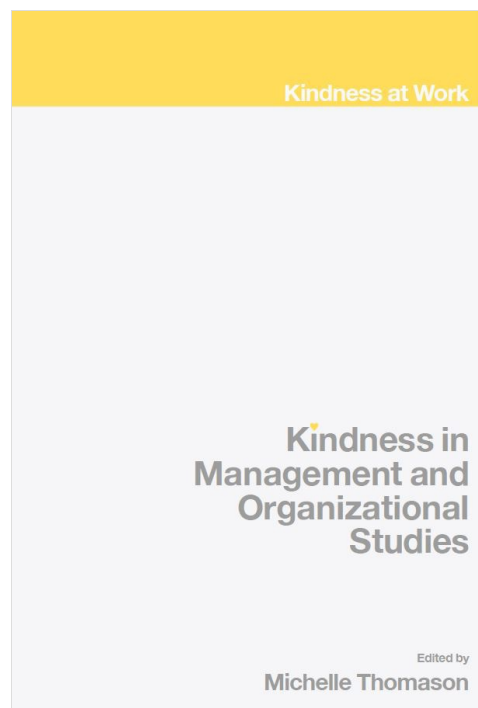
HR & organizational behaviour

# Kindness in Management and Organizational Studies

Kindness at Work

Editor

Michelle Thomason  
Independent Researcher, Canada



## Synopsis

*Kindness in Management and Organizational Studies* is the first book in a ground-breaking series exploring *Kindness at Work*. This edited collection offers multiple perspectives in the understanding, interpretation, enactment, and resistance to the concept of kindness in a business context. Through the diverse offerings of each author we gain and reflect on new knowledge, formulate new questions, and find direction for our next steps.

Through the collection of texts, readers will learn from Indigenous storytelling about sanctified kindness to an examination of key management theories using ANTi-History to intergenerational stories on kindness and bouncing back. Compassion and kindness, care ethics, and the framing of kindness are also a part of the text. Unbiased compassion and work on the continuing and chronic occupational hazards of sexual harassment and discrimination is presented as well as benevolent sexism and performative kindness. Kindness and communication, Kindness and leadership and a case study of Kindness in the public service are also offerings in this first book on *Kindness at Work*.

*Kindness in Management and Organizational Studies* is ideal for undergraduate and graduate students in business, leadership, and human resources, offering illuminating new perspectives and insights to scholars analysing leadership and management styles, organizational psychology, and HR practice and theory.

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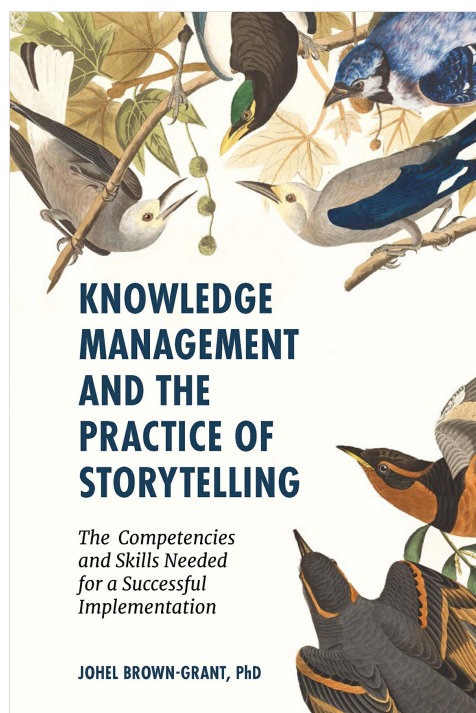
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## Advanced Information

### Information & knowledge management



# Knowledge Management and the Practice of Storytelling: The Competencies and Skills Needed for a Successful Implementation

Author

Johel Brown-Grant  
US Department of State, USA

### Synopsis

As organizations continue to discover the power of storytelling to shape, transform and transfer knowledge, the need for complex resources to harness that power and meet business goals increases. At the forefront of this challenge are knowledge management practitioners, change management leaders, and organizational development professionals who need information to obtain a practical advantage to implement sustainable storytelling initiatives.

*Knowledge Management and the Practice of Storytelling: The Competencies and Skills Needed for a Successful Implementation* offers practical advice and guidance on the skills and competencies needed to meet those challenges. Discussing the competencies needed to use language and performance effectively to tell stories that will elicit tacit knowledge, this volume focuses on coaching strategies to help others develop storytelling skills, and provides background knowledge useful to champion and promote storytelling practices across organizational cultures and communities.

*Knowledge Management and the Practice of Storytelling* will prove especially useful to practitioners who are charged with the development and leadership of storytelling initiatives but may lack a robust background on the practicalities of organizational storytelling. To meet those challenges, the book offers practical applications rooted in ethnographic research to find and select stories, conduct storytelling interviews, and analyse organizational communities and cultures to the meet the needs of target audiences. Most importantly, *Knowledge Management and the Practice of Storytelling* offers practical advice on assessment and evaluation strategies to measure the effectiveness and organizational impact of storytelling.

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## Advanced Information

### Education



# *Leading Educational Systems and Schools in Times of Disruption and Exponential Change: A Call for Courage, Commitment and Collaboration*

Author

Patrick Duignan  
Professor Emeritus, Australian Catholic University, Australia



### Synopsis

Schools and school systems are increasingly impacted by global disruptions and rapid changes that create unprecedented challenges and opportunities for their leaders and educators. School leaders need to prepare students for faster changes than ever before, to learn for jobs that have not yet been created and use pedagogically-informed technologies to transform the ways in which teachers, students, and parents relate and collaborate. Current and future technological transformations provide opportunities for transformative change through the potential for connectivity and networking for educators locally, nationally and internationally. This book provides an analysis of the impact of disruptive environments on education. It closely examines and synthesizes international literature on how educational systems in a number of countries are successfully transforming educational delivery processes to better prepare students for an increasingly disrupted world.

This invaluable text will prove indispensable for educational professionals and researchers engaged in informing and transforming policy making, leadership training and development, and quality learning and pedagogy in schools.

Hardback ISBN: 9781839098512  
Hardback price: £65.00, €75.00, \$95.00  
Paperback ISBN: 9781839098536  
Paperback price: £24.99, €29.99, \$33.99

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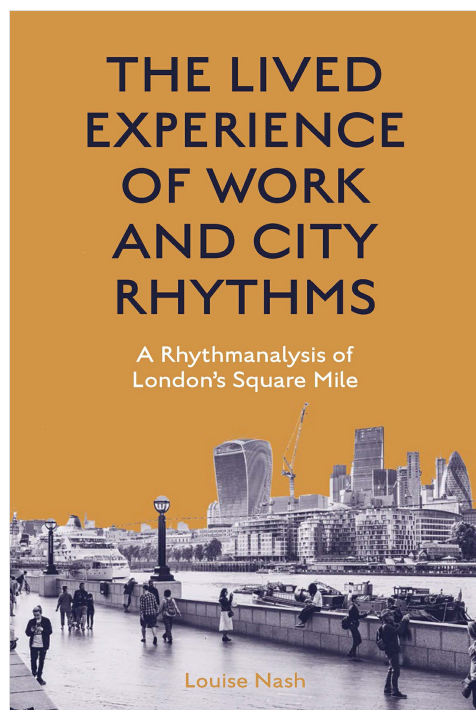
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## Advanced Information

### HR & organizational behaviour



# *The Lived Experience of Work and City Rhythms: A Rhythmanalysis of London's Square Mile*

Author

Louise Nash  
Essex Business School, UK

### Synopsis

*The Lived Experience of Work and City Rhythms* looks at the working environment, with a focus on the geographical workplace, how this affects the experience of our working lives, and raises key questions, such as: does where we work affect our experience of work? What is the relationship between place and work? What is it like to work in a place dominated by a particular industry or sector?

The empirical research that is discussed has taken place in the City of London - the heart of the UK's financial services sector. The 'Square Mile', as it is also known, is widely perceived to be a distinctive place because of its architecture, history, traditions, and culture. Exploring how the City is experienced as a workplace, this book also presents a method of researching such places through an attention to, and analysis of, their spatial and temporal rhythms.

By illuminating how we experience the places where we work, this book examines what makes us feel that we fit in - or don't fit in - to certain places, how a sense of place endures, and how the relationship between people, place, and work can be researched.

Hardback ISBN: 9781839827594  
Hardback price: £65.00, €75.00, \$95.00  
ePDF ISBN: 9781839827587  
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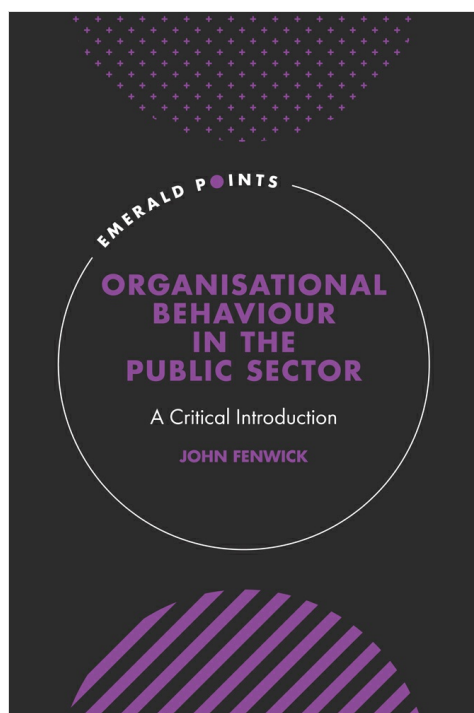
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## Advanced Information

Public policy & environmental  
management



# *Organisational Behaviour in the Public Sector: A Critical Introduction*

Emerald Points

Author

John Fenwick  
Northumbria University, UK

## Synopsis

This book adopts a highly critical approach to the ways in which organisations have been analysed by orthodox theories and offers instead a perspective on elements of organisational behaviour including leadership and its failures, structures, cultures, bullying and the denial of individual voice, firmly rooted in the critical understanding of power and control. Professor Fenwick draws from international examples of practice and finds grounds for optimism in the distinctive positive values of the public sector organisation.

This book is an invaluable source for those with an interest in organisational behaviour in the public sector, designed for many audiences including students embarking upon study of how such organisations work, researchers who wish to assess aspects of the topic in greater depth, or readers with a practical interest or involvement with the organisations in question.

Hardback ISBN: 9781800714212  
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ePDF ISBN: 9781800714205  
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ePub ISBN: 9781800714229  
ePub price: £45.00, €52.00, \$60.00

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Language: English  
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THEMA code: JPP, KJU, KJMB

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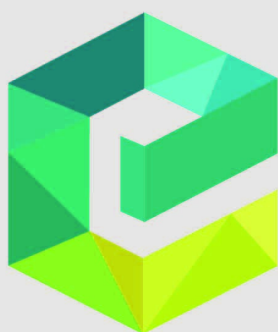
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## Advanced Information

### HR & organizational behaviour



# Organizational Culture and its Impact on Continuous Improvement in Manufacturing

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R. M. Nachiappan  
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M. Bharati  
Veer Surendra Sai University of Technology, India

## Synopsis

As manufacturing companies become global, excellence will be key to the survival of Indian manufacturing businesses. Despite India's good performance on the export front in recent years, India is being outperformed by its competitors. Indian manufacturing companies must compete with global companies and become world class organizations to be competitive.

*Organizational Culture and its Impact on Continuous Improvement in Manufacturing* presents detailed insights into recent studies, providing solutions that can be scaled up at a global level. The lack of competitiveness of Indian companies is attributed to culture in the organization as well as an inability to introduce world class manufacturing tools which would allow them to become globally competitive.

All the qualities needed to become world class are not currently available, and it is imperative to understand this gap through the detailed research this book presents to ensure India's manufacturing companies can compete.

Hardback ISBN: 9781802624045  
Hardback price: £70.00, €85.00, \$100.00  
ePDF ISBN: 9781802624038  
ePDF price: £70.00, €85.00, \$100.00  
ePub ISBN: 9781802624052  
ePub price: £70.00, €85.00, \$100.00

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Language: English  
Audience: Professional and scholarly  
Page count: 272  
BIC code: KJU, KJMQ, KJT  
BISAC code: BUS085000, BUS103000, BUS049000  
THEMA code: KJU, KJMQ, KJT

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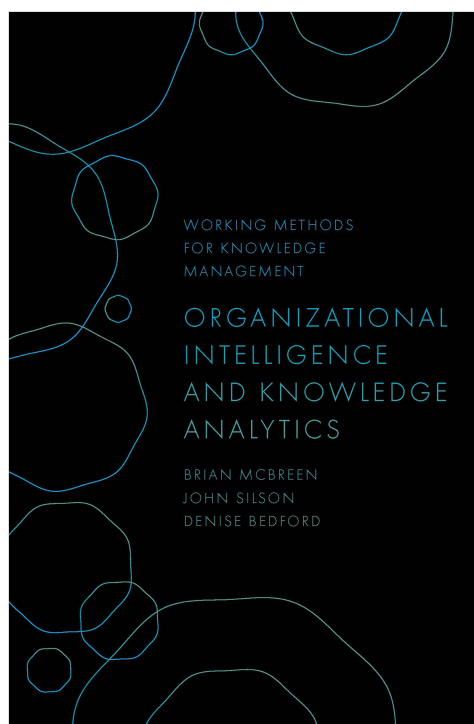
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## Advanced Information

Information & knowledge  
management



# Organizational Intelligence and Knowledge Analytics

Working Methods for Knowledge Management

Authors

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United States Foreign Service, USA

Denise Bedford  
Georgetown University, USA

## Synopsis

Over the past century, intelligence has evolved as a practice in several distinct domains. In each domain, it is a unique set of tactics grown out of day to day practices. Its practice has been limited to functional units in large, well-funded enterprises. However, in the knowledge economy, every organization must behave intelligently. The relationship between knowledge and intelligence is a logical one, but it is not one that has been highlighted in either knowledge management or intelligence analysis.

*Organizational Intelligence and Knowledge Analytics* expands the traditional intelligence life cycle to a new framework - Design-Analyze-Automate-Accelerate - and clearly lays out the alignments between knowledge capital and intelligence strategies. Explaining what it means to build intelligence capacity across the organization, this book also includes a toolkit of references to analytical methods.

This book is intended for business managers, intelligence professionals, data scientists, competitive and strategic intelligence professionals, and researchers in change management.

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ePDF ISBN: 9781802621778  
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ePub price: £65.00, €75.00, \$95.00

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Audience: Professional and scholarly  
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THEMA code: KJMK, KJM, KJMP

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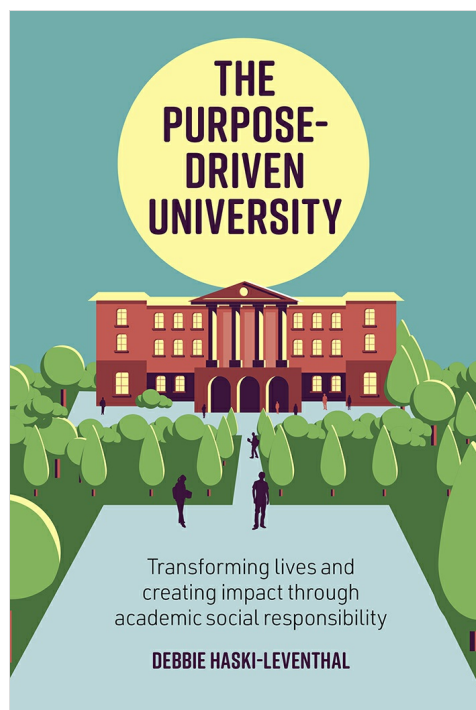
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## Advanced Information

### Education



# *The Purpose-Driven University: Transforming Lives and Creating Impact through Academic Social Responsibility*

Author

Debbie Haski-Leventhal  
Macquarie University, Australia



### Synopsis

What is the purpose of universities, and what is their role in our world? Many would say that it is to educate students and conduct research. This is true, but somehow, the narrow focus on these two goals led universities to be perceived as ivory towers and detached elitist institutions.

In an era when many organisations shift towards purpose, responsibility, and sustainability, universities have a role to play in becoming a force for good. While many higher education institutions are focused on being the best for the world, some are changing to become the best for the world. A movement has begun.

A purpose-driven university utilises its resources, knowledge, talent and people to continuously and intentionally contribute to the communities and the environment in which it operates: through research, education, programmes and service.

This timely book offers the why, how and what of a purpose-driven university, utilising cases, research, concepts and a framework which can be implemented in any university interested in making a difference. This book tells the stories of purpose-driven universities and other organisations, and serves as a call for action by academic leadership to change higher education for good.

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Paperback ISBN: 9781838672867  
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Audience: Professional and scholarly  
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THEMA code: J

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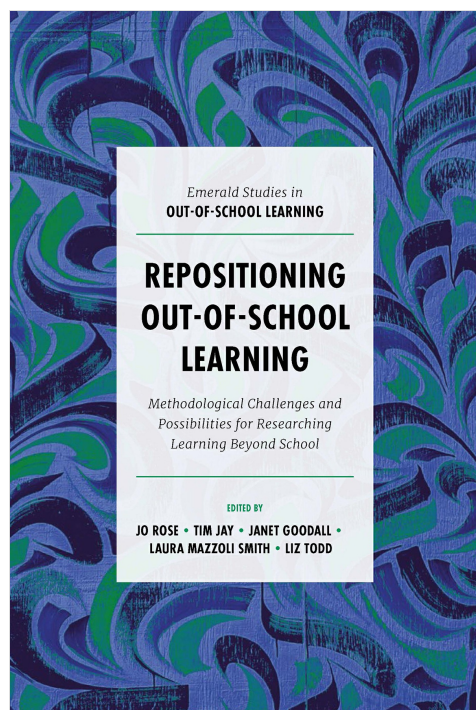
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## Advanced Information

### Education



# *Repositioning Out-of-School Learning: Methodological Challenges and Possibilities for Researching Learning Beyond School*

Emerald Studies in Out-of-School Learning

### Editors

Jo Rose  
University of Bristol, UK

Tim Jay  
Loughborough University, UK

Janet Goodall  
Swansea University, UK

Laura Mazzoli Smith  
Durham University, UK

Liz Todd  
Newcastle University, UK

### Synopsis

Out-of-school learning spans varied formal and informal contexts and is hugely important for the lives of children. The need for time, flexibility, and agility in research within this field is highlighted throughout this multi-disciplinary edited volume, as each author reflects on how to make sense of the unknown and varied contexts in which out-of-school learning takes place. A range of different case studies discuss research methods used, challenges faced, and ways challenges were overcome in relation to out-of-school learning are presented, followed by a series of critical reflections. The case studies include a range of research foci and methods, from large-scale quantitative secondary data analysis, through interviews and workshops, to ethnographic and participatory methods. A series of shorter reflections drawing on all case studies consider the negotiation of the researcher role, building relationships, the ways knowledge is constructed, the role of place and power, keeping hold of messiness and complexity, ethical practice; and 'slow research'. The principles outlined in this volume are relevant for all research on learning, whenever and wherever it takes place – whether in school or out-of-school.

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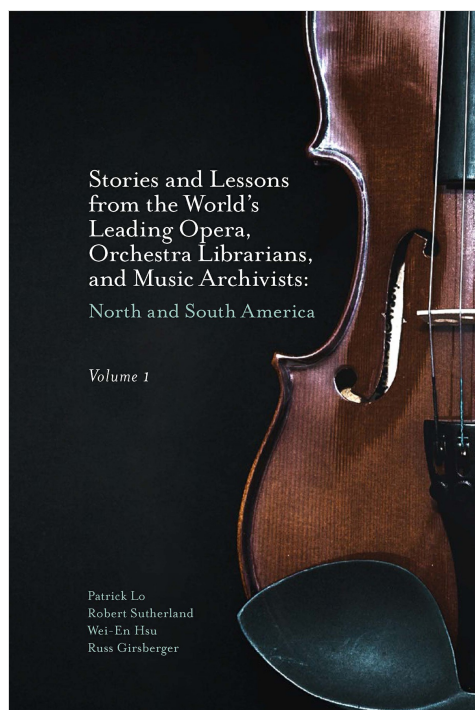
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## Advanced Information

### Education



# *Stories and Lessons from the World's Leading Opera, Orchestra Librarians, and Music Archivists, Volume 1: North and South America*

## Authors

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University of Tsukuba, Japan

Robert Sutherland  
Metropolitan Opera (retired), USA

Wei-En Hsu  
The Hong Kong Academy for Performing Arts, Hong Kong

Russ Girsberger  
Naval School of Music, USA

## Synopsis

Volume 1 of the two part collection *Stories and Lessons from the World's Leading Opera, Orchestra Librarians, and Music Archivists*, explores the current trends and practices in the field of music performance librarianship. Featuring interviews and conversations from over twenty orchestra, opera, and ballet librarians and archivists working for some of the world's leading performing arts and educational institutions from North and South America, this book is a helpful resource to librarians, and archivists who need to manage artifacts in a variety of situations in the world of performing arts.

For music and library science professors, this serves as a useful teaching tool or reference material by allowing students to gain a glimpse into the profession of music performance librarianship. Finally, this book functions as a unique and important reference tool for all students who are considering a career in music performance librarianship or a profession in archives in the world of performing arts.

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ePDF price: £75.00, €90.00, \$105.00  
ePub ISBN: 9781801176545  
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Audience: Professional and scholarly  
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BIC code: GLC, GLM, GLMA  
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THEMA code: GLC, GLM, GLP

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## Advanced Information

### Education

# *Theory and Method in Higher Education Research*

Theory and Method in Higher Education Research,  
Volume 7

Editors

Jeroen Huisman  
Ghent University, Belgium

Malcolm Tight  
Lancaster University, UK



### Synopsis

Higher education research is a developing field internationally, which is attracting more and more researchers from a great variety of disciplinary backgrounds within and beyond higher education institutions. As such, it is an arena within which a wide range of theories, methods and methodologies is being applied.

This volume explores several topics including critical race theory; the use of communities of practice theory; participant ethnography; and decolonization using indigenous principles. Including contributors from Canada, Luxembourg, Portugal, Spain, South Africa, the UK and the USA, this volume presents international perspectives on the application and development of theory and methodology in researching higher education.

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BISAC code: EDU015000, EDU001030, EDU037000

THEMA code: JNM, JNA, JND

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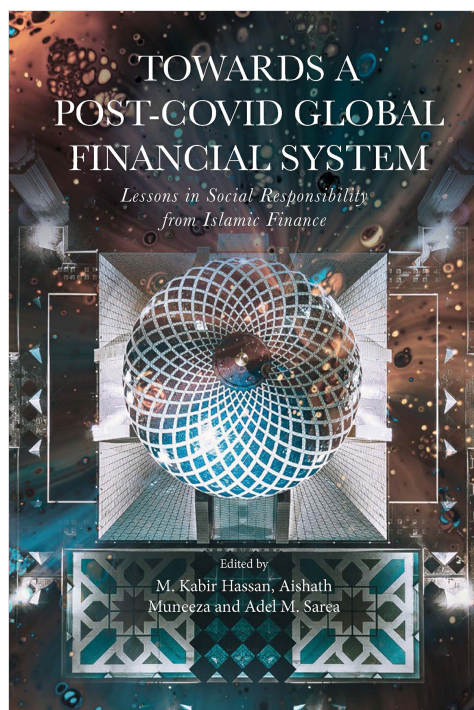
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## Advanced Information

### Accounting & finance



# *Towards a Post-Covid Global Financial System: Lessons in Social Responsibility from Islamic Finance*

## Editors

M. Kabir Hassan  
University of New Orleans, USA

Aishath Muneeza  
International Centre for Education in Islamic Finance, Malaysia

Adel M. Sarea  
Ahlia University, Bahrain

## Synopsis

The impact of COVID-19 has exposed major cracks in the global financial system and has severely undermined global financial stability. Never have the shortcomings of universal financialization - the dominant principle of the global financial system for the past thirty-odd years - been more obvious or more painful.

Islamic finance provides ways forward: based on commercial and social modes of risk-sharing and financing, it offers radical structural solutions to the health, human and financial crises faced in this unprecedented time. In *Towards a Post-Covid Global Financial System: Lessons in Social Responsibility from Islamic Finance*, an international team of experts explore how COVID-19 has affected the most vulnerable parts of the global economy; how it has been met by Islamic banking and finance specifically; and how the principles of Islamic social finance could be used to have a fairer, more resilient Islamic finance system for all.

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ePub ISBN: 9781800716278  
ePub price: £75.00, €90.00, \$105.00

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BISAC code: BUS112000, BUS027020, BUS022000  
THEMA code: KF, KFCF, KFFH

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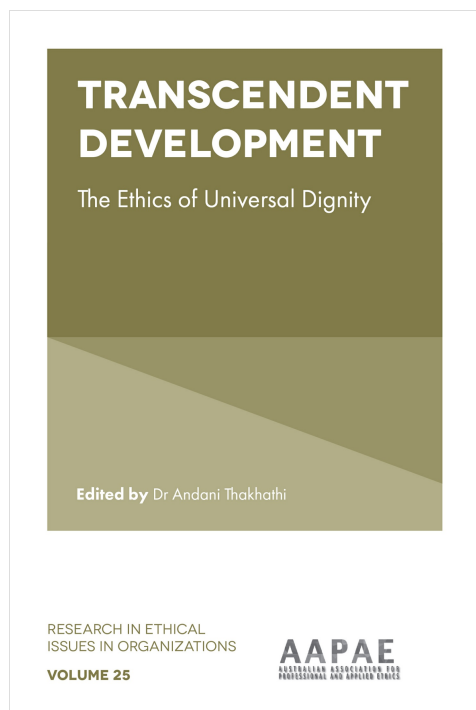
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## Advanced Information

### Strategy



# *Transcendent Development: The Ethics of Universal Dignity*

Research in Ethical Issues in Organizations, Volume 25

Editor

Andani Thakhathi  
University of Pretoria, South Africa

### Synopsis

Is it possible for Africa to rise above its present unfulfilling conditions for good? Can poverty, inequality, corruption, maladministration, and intolerance be overcome? This special volume of *Research in Ethical Issues in Organizations* argues that it certainly is.

The epoch of Transcendent Development has arrived, and an authentic African philosophy is at hand to understand it.

In this landmark scholarly anthology, seven chapters blaze a trail towards an African philosophical ethos for organisational and business ethics rooted in the complex South African experience.

With almost unmatched sociocultural diversity, South Africa is an ideal melting pot for the great unity-in-diversity experiment of Universal Dignity. If the disparate people of planet earth have any fighting chance of averting the looming dystopian existential crisis inherent in unsustainable development, the hopes thereof begin in the South. Identity-based polarisation and its attendant torment of destructive strife must be exchanged for a mutually beneficial ethos of fulfilment, that truly "leaves no one behind". This volume offers meaningful pathways to this haven of "Ubuntu".

Edited by Dr. Andani Thakhathi, this special volume of seven chapters presents insightful gems of wisdom that clarify how the self-fulfilling cycle of "Compound-Indignity" may be overcome through the systematic operationalisation of Bantu Wisdom as Transcendent Development. Collectively, the chapters in this special volume contain morally courageous, creative storytelling prose offering paradigm shifts, empirical evidence and surprising "antenarratives" that explain how a harmonious Africa may be realised, starting in the Mother Continent's Southern-most tip.

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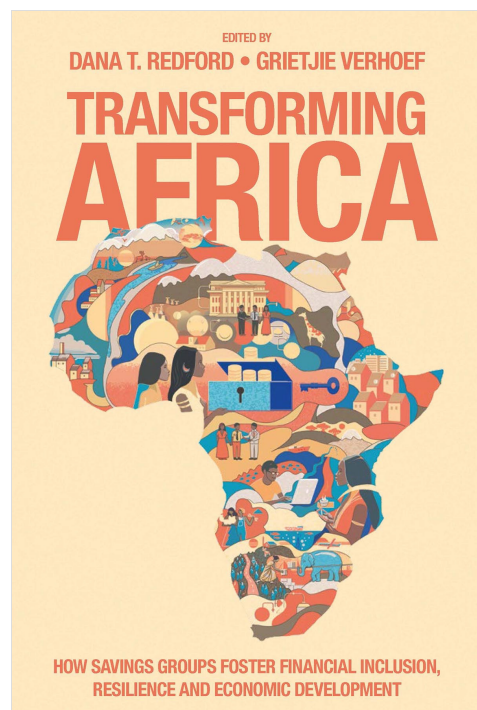
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## Advanced Information

### Economics



# *Transforming Africa: How Savings Groups Foster Financial Inclusion, Resilience and Economic Development*

## Editors

Dana T. Redford  
Policy Experimentation & Evaluation Platform (PEEP), Portugal and  
University of California, Berkeley, USA

Grietjie Verhoef  
University of Johannesburg, South Africa

## Synopsis

Formal financial systems are emerging rapidly in Africa, driven by rising financial literacy and technological innovation, and accelerated by informal savings groups that foster inclusive growth across the continent. While prevalent among the poor, the savings groups phenomenon extends to Africa's growing, yet still fragile, middle class, underpinning economic resilience and providing a tool for community participation as well as cooperative entrepreneurial development. These groups are also becoming important agents for social and economic empowerment, independent of age and gender.

*Transforming Africa: How Savings Groups Foster Financial Inclusion, Resilience and Economic Development* gives voice to the local and international agents of grassroots economic empowerment initiatives that thrive in Africa. Presenting a unique through in-depth empirical research into savings group activities in over a dozen African countries, this book explores savings groups through the lens of financial inclusion, reflecting on formal finance, economic and social outcomes.

SG4Africa was launched in April 2018 to explore these dimensions of savings groups and provide novel, empirically-grounded research across different geographies in Africa. Led jointly by the Policy Experimentation & Evaluation Platform and the University of Johannesburg, the SG4Africa consortium includes members from more than a dozen African countries.

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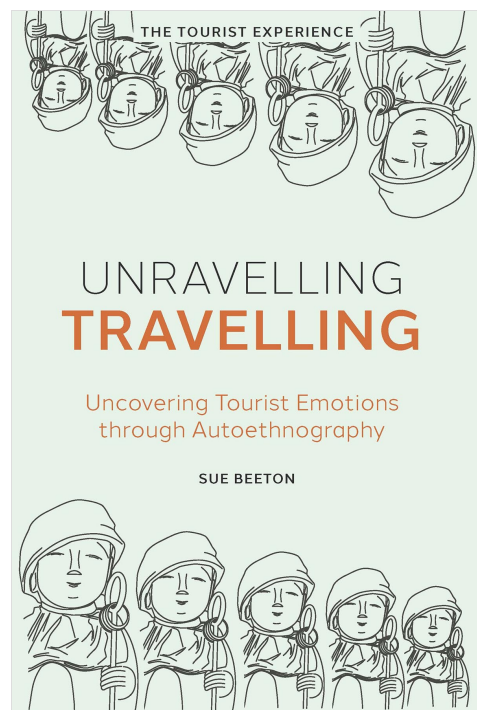
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## Advanced Information

### Tourism & hospitality



# Unravelling Travelling: Uncovering Tourist Emotions through Autoethnography

## The Tourist Experience

Author

Sue Beeton  
Independent Researcher, Australia

### Synopsis

The Tourist Experience is complex, intrinsically personal, and highly emotional. Consequently, it is not easy to understand what it is that drives us to continue to travel, and to return to places visited. It is important for all sides of the travel, tourism, and hospitality industries to understand what tourists are searching for as well as what they experience, with emotions playing a central role.

The research outlined in *Unravelling Travelling: Uncovering Tourist Emotions through Autoethnography* delves into the deep, personal, and very subjective emotions experienced while travelling to foreign places. Taking an autoethnographic approach, this evocative, reflexive, critical and analytical study uncovers a range of personal emotional drivers that resonate across disciplinary boundaries.

Examining the development of autoethnography in the social sciences, where the researchers often expose deeply personal experiences that cannot be directly interpreted from an outsider's perspective, *Unravelling Travelling* offers an in-depth commentary on the role of autoethnography in the tourism field. This personal account from author Sue Beeton goes beyond simple memoir, exposing the practices of researcher, as well as the methodology employed. Personal travel narratives and poems not only uncover emotions that may not be evident through other research approaches, but also by being highly critical of her own work, Beeton argues the case for and against autoethnography itself.

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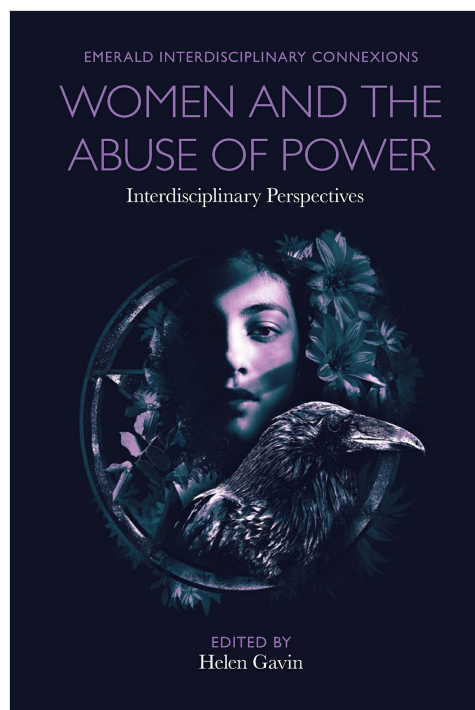
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## Advanced Information

### Sociology



# Women and the Abuse of Power: Interdisciplinary Perspectives

Emerald Interdisciplinary Connexions

Editor

Helen Gavin  
University of Huddersfield, UK

### Synopsis

*Do witches and witchcraft represent our understanding of how women who threaten the patriarchy are demonised?*

*If to be born female is to be born deviant, how deviant is a body transformed to be female?*

There are few explorations of whether power exercised by women is as robust as that exercised by men, and therefore whether it is more open to abusive use. This fascinating anthology examines these questions through the lens of literary critique, history, criminology, and psychology to explore another representation of women - in relation to how they abuse power, or how they react when they are the victims of that abuse.

With themes ranging from the personal consideration of female bodies, to the supernatural hidden realm, to the public condemnation of women who fall foul of either the law or of a male-dominated world, this collection of interdisciplinary essays provides an in-depth look at the fate of women who abuse or are abused by power.

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