Operations, Logistics & Quality

Emerging trends, fresh thinking and research that matters from academic and industry leaders.
Topical coverage

- Big Data analytics
- Business process management
- Cold supply chain management
- Disruptive supply chain strategies
- Humanitarian logistics
- Industry 4.0
- Lean operations
- Lean Six Sigma
- Omni-channel & multi-channel distribution
- Operations management
- Operations strategy
- Outsourcing/offshoring
- Process control
- Project management
- Quality assurance
- Quality control & reliability
- Quality management/systems
- Service management
- Service operations
- Service quality/excellence
- Supply chain information systems
- Supply chain management
- Supply chain resistance
- Sustainable & green supply chain
- Technology management/strategy
- Total quality management

Featured titles

International Journal of Operations and Production Management
One of only three operations and technology management journals to be awarded the 4 star ranking by the Chartered Association of Business Schools. It is the leading journal in its field in Europe and one of the top three in the world in operations management.

International Journal of Physical Distribution and Logistics Management
The ‘go-to’ journal for omni-channel and multi-channel distribution research, featuring 2018 articles “Building touchpoints and they will come: transitioning to omni-channel retailing” and “From bricks-and-mortar to bricksand-clicks: Logistics networks in omnichannel grocery retailing”

Recent content examples

Keywords: Behavioural logistics, Delphi study, customer service

Keywords: proactivity, service failure and recovery, proactive and reactive service

Keywords: Supply chain management, Big Data analytics, digital information

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Lean Six Sigma in Public Sector Organisations, 2018, International Journal of Lean Six Sigma

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